



RF MOGUL INTERNET 1-YEAR LIMITED WARRANTY

This warranty applies to all RFM Satellite Internet Systems and Components purchased after July 1, 2015.

RF Mogul warrants this product against defects in materials or workmanship for a period of one (1) year from the date of original purchase. During year one (1) of such warranty, RF Mogul will also pay authorized labor costs to an authorized RF Mogul dealer to repair or replace defective components. No warranty claim will be honored unless at the time the claim is made, Customer presents proof of purchase to an authorized RF Mogul dealer (to locate the nearest authorized RF Mogul dealer, contact RF Mogul, 3604 S Via Terra St, Salt Lake City, Utah 84115, Telephone 801-895-3362, email techsupport@rfmogul.com or visit www.rfmogul.com). If the date of purchase cannot be verified, the warranty period shall be considered to begin thirty (30) days after the date of manufacture.

If a defect in material or workmanship is discovered, Customer may take the product to an authorized RF Mogul dealer for service. If the product is brought to an authorized RF Mogul dealer for service prior to expiration of year one (1) of the warranty period and a defect in material or workmanship is verified by RF Mogul Technical Services, RF Mogul will cover the RF Mogul dealer's labor charges for warranty service up to \$150.00. The RF Mogul dealer must contact RF Mogul Technical Services in advance for pre-approval of the service. Approval of the service is at the sole discretion of RF Mogul.

Alternatively, Customer may bring the product or ship the product prepaid to RF Mogul Technical Services (located at 3604 S Via Terra St, Salt Lake City, Utah 84115, Telephone 801-895-3308 Option 2). If the product is returned before the expiration of the warranty period, RF Mogul will (at its option) either repair or replace the product.

RETURN AUTHORIZATION POLICY

A Return Material Authorization (RMA) is required prior to returning any product to RF Mogul under this warranty policy. Please call our Technical Services Department at 801-895-3308 Option 2 or send an e-mail to: techsupport@rfmogul.com to obtain the RMA number. Please furnish the date of purchase when requesting an RMA number and product serial number (located on bottom of antenna control unit). Enclose the product in a prepaid package and write the RMA number in large, clear letters on the outside of the package. To avoid confusion or misunderstanding, a shipment(s) without an RMA number(s) or an unauthorized return(s) will be refused and returned to Customer freight collect.

NOT COVERED UNDER THIS WARRANTY

A component or product that has been damaged, deteriorates, malfunctions or fails from: improper installation, misuse, abuse, neglect, accident, tampering, modification of the product as originally manufactured by RF Mogul in any manner whatsoever, removing or defacing any serial number, usage not in accordance with product instructions or acts of nature such as damage caused by wind, lightning, ice or corrosive environments such as salt spray and acid rain.

It does not apply if the physical install of any RF Mogul Systems or components by a Technician that is an independent company not authorized by RF Mogul. The installer shall bear full responsibility for the entire installation process.

The LNB (Low Noise Block Converter), and BUC (Block Up Converter), are NOT covered by RF Mogul. These items are shipped as a convenience to the installer and user and are not considered part of the RF Mogul system. Contact the bandwidth provider or integrator for warranty on these components.

RF Mogul does not cover expedited shipping charges. RF Mogul will ship ground freight using common carriers at their discretion.

The RF Mogul antenna is inspected and tested at the factory before shipping. It is packed according to the standards required by shipping companies. If the antenna was received damaged, a claim should be made immediately with the shipping or forwarding company.

This Limited Warranty also does not apply if the product becomes unable to perform its' intended function in any way because of the television signal provider making any changes in technology or service.

RF MOGUL DOES NOT ASSUME ANY LIABILITIES FOR ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, MADE BY ANY OTHER PERSON. ALL OTHER WARRANTIES WHETHER EXPRESS, IMPLIED OR STATUTORY INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY ARE LIMITED TO THE ONE-YEAR PERIOD OF THIS WARRANTY.

In states that do not allow limitations on implied warranties, or the exclusion of limitation of incidental or consequential damages, the above limitations or exclusions do not apply. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives Customer specific legal rights. Customer may also have other rights that may vary from state to state. SATELLITE RECEIVER WARRANTY See manufacturer's limited warranty policy.

Technical Support: 801-895-3308 Option 2

Warrantor: RF Mogul 3604 Via Terra, Salt Lake City UT. 84115 techsupport@rfmogul.com